

Do Not Call Policy

The Do Not Call Register has been established by the Australian Government in response to increasing community concern about the growth in unsolicited telemarketing calls.

We respect your privacy and if you are registered on the Do Not Call Register, we will not contact you unless you are a Melbourne Phone customer or have specifically expressed interest in Melbourne Phone's products and services.

Should you wish for Melbourne Phone not to contact you, you can request your number to be removed either in writing or by contacting our Customer Care team on 1300 887 939 or email support@mphone.com.au. Please note you will need to specify each service number should you have multiple lines.

Please allow 30 days for your requested numbers to be removed from our database.

Find out more from the Australian Communications Authority Website – www.acma.gov.au/donotcall